



CASE STUDY – JAMES

James is 14 years old. The local authority looks after him. His mother has a severe alcohol problem, but in the last year James has been building a relationship with her.

James's behaviour has been problematic and as a result he lived in two children's homes and with a number of foster carers. He has recently been placed with another foster carer. James' foster carer has discovered evidence of cigarette lighter refills.

A meeting has been arranged between James and his new social worker. James's foster carer says that he will not speak about the subject, but he has agreed to the meeting. You have been asked to provide suggestions in preparation for the meeting.

List all the factors that will affect communication with James.

HANDOUT – COMMUNICATION

Factors that could inhibit my communication with James	Factors that could enhance my communication with James